

RATE ASSIGNMENT AND VALIDATION

Scan all customer accounts to validate qualification for assigned rate. Automatically assign rates to customer accounts.



Problem

- + Assigning rates to accounts can be time consuming and error prone
- + Rate assignment complicated due to wind, solar, EV and other green energy and distributed generation initiatives
- + Qualification requirements for rates change over time requiring reassessment of all customer accounts

Why Fractal

Fractal Programming enables flexible rules for checking rate assignments.

App performance enables 100% of customer accounts to be validated for correct rate assignment.

Automatic assignment of correct rates.

Automated customer notification of new rate assignments along with explanation.

Solution

Implement qualification rules for each rate class

Test every rate on every customer account

Enable "what if" scenario analysis for key account customers for qualification for different rate

Forecast customer budget impact and utility revenue changes for new rate assignments

Enable utility profitability analysis by rate plan

Impact



Saved half a million dollars in consulting fees for validating rate assignments.



100% of customers on correct rate plans.

